

T.R.A.  
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7005 JAN 25 PM 4  
Governor Phil Bredesen  
Tennessee State Capitol  
Nashville, Tennessee 37243

RECEIVED

JAN 25 2005

Competitive Markets  
& Policy Division

January 15, 2005

RE: 2004 Docket #'s, 04-00166 and 04-00211

RECEIVED  
JAN 21 2005  
GOVERNORS OFFICE

Dear Sir:

The Tennessee Regulatory Authority Docket 04-00166 and 04-00211, if approved could allow higher rates for calls from inmates at Tennessee jails and prisons. I am urging you to support the children and families of prisoners and vote against any increases in costs and any possible decreases in the time length of calls from a state or local penal institution.

Families of Tennessee prisoners are the forgotten victims of crime. Innocent of any wrong doing, they too often suffer in silence. It is therefore very important that elected and appointed government officials protect our interests. Our families are primarily responsible for telephone and many other expenditures of out incarcerated loved ones. The proposed changes would result in drastic telephone rate increases that we cannot afford. We also cannot afford to stop improving our family relationships through regular 30 minute telephone calls. Healthy family bonds during imprisonment help to reduce repeated incarcerations and ultimately make our communities safer for all Tennessee families. To shorten the length of the calls would be devastating to family bonds. Affordable local and long distance calls are especially critical for families who are not physically or financially able to visit prisons that are often in remote locations where public transportation is not available and over night accommodations and meals would drive up the costs. I am also concerned that the current telephone provider, Global Tel-Link lacks accountability to its customers. We insist that improved customer service and better billing services are required of all telephone service providers to prisons and jails in Tennessee.

As a concerned citizen, I will be watching these issues very closely. I earnestly hope that you will support families of Tennessee's prisoners and not the interests of big business.

Sincerely,

Doris F. Melchior

RECEIVED  
OFFICE OF  
PAT MILLER

JAN 25 2005

RECEIVED

2005 JAN 25 PM 4:18

TN REGULATORY AUTHORITY

Governor Phil Bredesen  
Tennessee State Capitol  
Nashville, Tennessee 37243

T.R.A. DOCKET ROOM

JAN 20 2005

January 15, 2005

GOVERNORS OFFICE

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Sincerely,

*Harold London*

REC  
OFF  
PAT

JAN 7 RECEIVED

T.R.A.

Governor Phil Bredesen  
Tennessee State Capitol  
Nashville, Tennessee 37243

TN REGULATORY

2005 JAN 25 10:00 AM  
T.R.A. DOCKET ROOM

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GOVERNORS OFFICE

January 15, 2005

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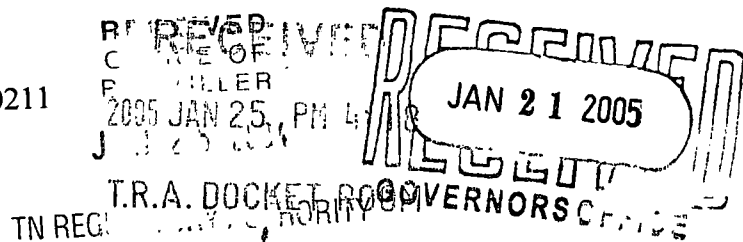
Sincerely,

Brandy W. Ball

January 15, 2005

RE: TRA Docket #'s 04-00166 and 04-00211

Governor Phil Bredesen  
Tennessee State Capitol  
Nashville, Tennessee 37243  
[phil.bredesen@state.tn.us](mailto:phil.bredesen@state.tn.us)



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Sincerely,

Thonda Ingram  
6000 State Road  
Memphis, TN 38134

January 15, 2005

RE: TRA Docket #'s 04-00166 and 04- 00211

Governor Phil Bredesen  
Tennessee State Capitol  
Nashville, Tennessee 37243  
[phil.bredesen@state.tn.us](mailto:phil.bredesen@state.tn.us)

RECEIVED  
2005 JAN 25 PM 4:28  
T.R.A. DOCKET ROOM

Dear Sir:

The Tennessee Regulatory Authority Docket 04-00166 and 04-00211, if approved, could allow higher rates for calls from inmates at Tennessee jails and prisons. I am urging you to support the children and families of prisoners and vote against any increases in costs and any possible decreases in the time length of calls from a state or local penial institution.

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Sincerely,

*Jahna Craig*  
*6000 State Road*  
*Memphis, TN 38134*